Brigidine IT Service Desk Knowledge base

Welcome to the Brigidine IT Knowledge base. To begin, start searching for the product or function you need help with.

Frequently asked questions

- Add links to popular how-to and troubleshooting articles.
- Highlight important documentation.

Need more help?

Contact Us
Email: support@brigidine.qld.edu.au
Phone Extention: 666

Where are we?

- Our office is located in the Erin Rooms, near the bookroom and uniform shop.
- We are open on school days from 8:00am-4:00pm.

Recently updated articles

Acer - Report on Class Group
Feb 19, 2024 • created by Jayden Smith
Year Level Home Room Roll Change
Jan 31, 2024 • created by Jayden Smith
Student Attendance Report Procedure
Nov 28, 2023 • updated by Jayden Smith • view change
How to Set Up for an Event
Oct 27, 2023 • created by IT Service Desk
Scan to OneDrive
Oct 25, 2023 • updated by IT Service Desk • view change
Editing and Deleting in Qualitative Analysis Reports
Oct 24, 2023 • created by Zoe Stephens
Clearing Google Chrome Cache
Oct 22, 2023 • updated by Jason Whitaker • view change
Room Booking - Make a recurring booking
Oct 18, 2023 • updated by IT Service Desk • view change
Padlock loaning and Maintenance
Oct 16, 2023 • updated by Jayden Smith • view change
Changing the Auto-Reply Message for Shared Mailbox
Sept 04, 2023 • created by Ella McHugh
Exam Clock Set-Up Updated
Aug 28, 2023 • created by Ella McHugh
Add notifications New/Departing Student
Aug 22, 2023 • created by Jayden Smith
Responding to your tickets (Email)
Aug 10, 2023 • updated by Jasper Frederickson • view change
Creating and Managing a Google Meet Video Call
Aug 10, 2023 • updated by Jasper Frederickson • view change
Set up Skype Meetings
Aug 10, 2023 • updated by Jasper Frederickson • view change