

# Community Portal Reset

Ask the parents their name and put it into the search bar

Search People, Names, Ph #, Email

Search for People

Go to user and their username can be seen in the top left. Click on the box in the red square.

CONTACTSTUDENTSUSERSIDENTITY MAPPINGFILESGROUPSPERMISSIONSVERIFICATIONS

User List

Username

↑

Authentication Type

Enabled

Active Directory Authentication

Page:1Rows per page:31 of 1

USERONBOARDING / RECOVERYAUDIT LOGS

User Recovery Attempts

Last time user tried to reset their password.

Created

Completed

Active

4 minutes ago

never

about 11 hours ago

about 11 hours ago

about a month ago

about a month ago

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Click on  to reset password