Viewing your tickets
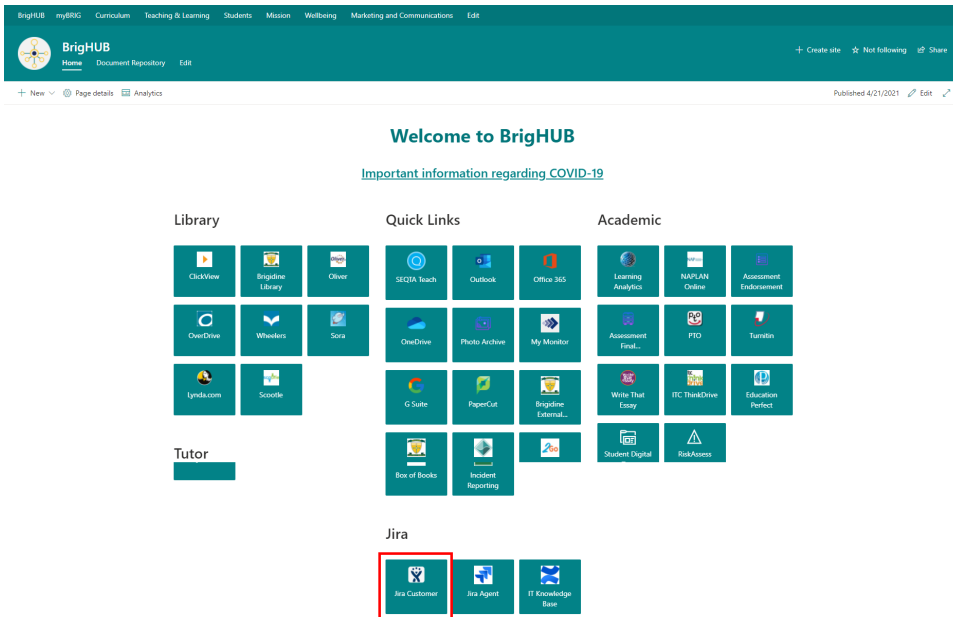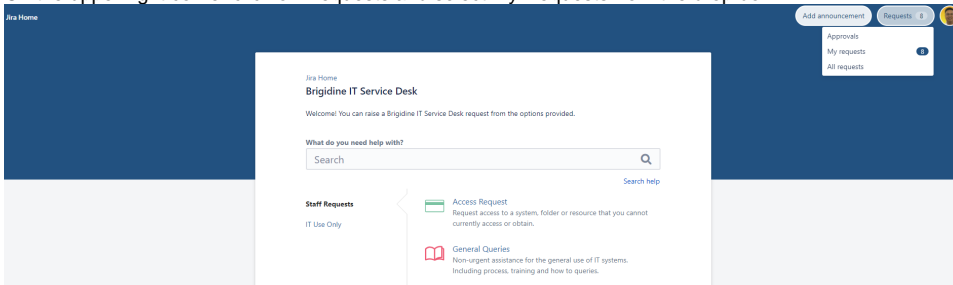
Use these instructions to view your tickets submitted to the service desk.

Instructions

1. *Click* the JIRA Customer link on BrigHub.

2. On the upper right corner click on Requests and select My Requests from the drop down.

3. The following screen will appear, *click* on the highlighted reference to view the ticket.

You can view your resolved tickets by changing the drop down menu to 'closed requests'.

Related articles

- Responding to your tickets (Email)
- Set up Autofill on Web Forms in Jira
- Viewing your tickets
- Responding to your tickets (Browser)
- Getting to know the ticket system