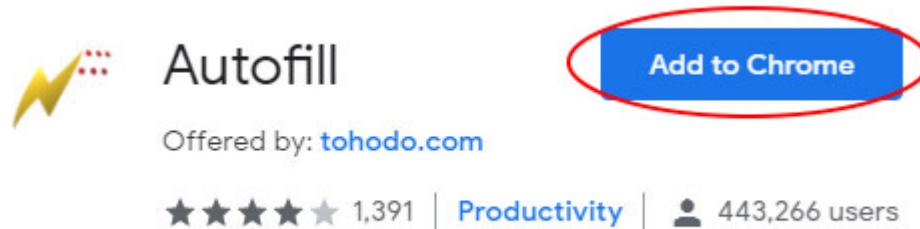


Set up Autofill on Web Forms in Jira

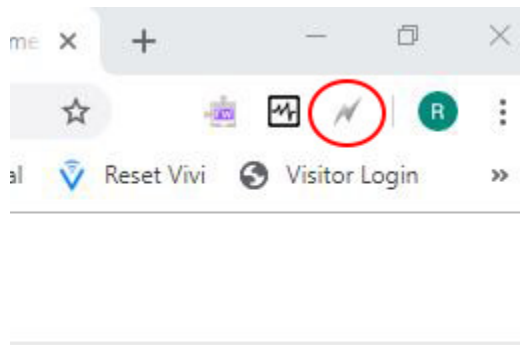
This process sets up Chrome to automatically fill in information when filling up laptop repair forms in the Jira Laptop Care process.

Step-by-step guide

1. The "Autofill" chrome extension is needed to do this and can be downloaded by going to the chrome webstore store and searching for this.
2. On the search results the extension should come up like below.



3. Click on the Add to Chrome button to install the extension. Once installed the extension will appear in the upper right portion of the browser as a thunderbolt icon.



4. Right click on the icon and select Options

5. In the Autofill Options dialogue, click on (1) Import/Export and copy and paste the following URL (<http://xibo-http.bci.local/autofil-toshiba.txt>) on the remote file box (2). Make sure Auto-import settings is ticked and click on Import (3).

Autofill Options

Form Fields Advanced Exceptions Text Clips Variables **Import/Export** Other Stuff Support

Date: 2.210 | v9.5.6

To import settings into Autofill, paste the CSV data into the box below and click Import. To export the current settings to a CSV file, click Export, copy the generated data, paste it into a text editor, and save the file with extension .csv.

Import Export Import mode: ☒ Replace ☐ Append

To import settings from a remote file, enter the file's URL below. The file must be in plain text format and have the same structure as the exported CSV data.

Import ☒ Auto-import settings from the URL above when the browser starts

Help

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6. Click on the Form Fields (1) tab and make sure that values have been populated on the screen as shown below.

Autofill Options

Form Fields Advanced Exceptions Text Clips Variables Import/Export Other Stuff Support

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Type	Name	Value	Site	Mode		
Field type to autofill	Field identifier to match	Text to autofill or code to execute	Document title or URL required to trigger autofill	Form fill method		
JavaScript		document.all.optedForPickup.checked = true;		Overwrite	–	Toshiba
Text	FIRST_NAME			Overwrite	–	Toshiba
Text	*PARENT\.(LAST_NAME)\\$			Overwrite	–	Toshiba
Text	*PARENT\.(COMPANY_NAME)\\$	Brigidine College		Overwrite	–	Toshiba
Text	*PARENT\.(ADDRESS)\\$	53 Ward St		Overwrite	–	Toshiba
Text	*PARENT\.(POSTCODE)\\$	4068		Overwrite	–	Toshiba
Text	*PARENT\.(CITY)\\$	Indooroopilly		Overwrite	–	Toshiba
Text	*PARENT\.(PHONE_AREA_CODE)\\$	07		Overwrite	–	Toshiba
Text	*PARENT\.(PHONE)\\$	30020666		Overwrite	–	Toshiba
Text	*PARENT\.(EMAIL)\\$			Overwrite	–	Toshiba
Text	*EmailValidation\\$			Overwrite	–	Toshiba
Text	*password\\$			Overwrite	–	Toshiba
Checkbox/Radio	*terms\\$	1		Overwrite	–	Toshiba
Select	*PARENT\.(COUNTRY)\\$	1		Overwrite	–	Toshiba
Select	*PARENT\.(STATE)\\$	4		Overwrite	–	Toshiba
Select	*PARENT\.(SERVICE_CENTER)\\$	1		Overwrite	–	Toshiba
Checkbox/Radio	*chkAgree\\$	1		Overwrite	–	Toshiba
Checkbox/Radio	*chkReadUpdates\\$	1		Overwrite	–	Toshiba

Site: Hotkey:

Save Reset Help

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7. Click Save (2).

8. Test the form when submitting a laptop repair and it should populate the form automatically when sending out a repair request to Dynabook (Toshiba).

Related articles

- Responding to your tickets (Email)
- Set up Autofill on Web Forms in Jira
- Viewing your tickets
- Responding to your tickets (Browser)
- Getting to know the ticket system