Brigidine IT Service Desk Knowledge base

Welcome to the Brigidine IT Knowledge base. To begin, start searching for the product or function you need help with.

Frequently asked questions

• Add links to popular how-to and troubleshooting articles.

• Highlight important documentation.

Need more help?

Contact Us Email: support@brigidine.qld.edu.au Phone Extention: 666

Where are we?

- Our office is located in the Erin Rooms, near the bookroom and uniform shop.
- We are open on school days from 8: 00am-4:00pm.

Recently updated articles

Acer - Report on Class Group

Feb 19, 2024 • created by Jayden Smith

Year Level Home Room Roll Change

Jan 31, 2024 • created by Jayden Smith

Student Attendance Report Procedure

Nov 28, 2023 • updated by Jayden Smith • view change

How to Set Up for an Event

Oct 27, 2023 • created by IT Service Desk

Scan to OneDrive

Oct 25, 2023 • updated by IT Service Desk • view change

Editing and Deleting in Qualitative Analysis Reports

Oct 24, 2023 • created by Zoe Stephens

Clearing Google Chrome Cache

Oct 22, 2023 • updated by Jason Whitaker • view change

Room Booking - Make a recurring booking

Oct 18, 2023 • updated by IT Service Desk • view change

Padlock loaning and Maintenance

Oct 16, 2023 • updated by Jayden Smith • view change

Changing the Auto-Reply Message for Shared Mailbox Sept 04, 2023 • created by Ella McHugh

Exam Clock Set-Up Updated

Aug 28, 2023 • created by Ella McHugh

Add notifications New/Departing Student

Aug 22, 2023 • created by Jayden Smith Responding to your tickets (Email)

Aug 10, 2023 • updated by Jasper Frederickson • view change

Creating and Managing a Google Meet Video Call

Aug 10, 2023 • updated by Jasper Frederickson • view change

Set up Skype Meetings

Aug 10, 2023 • updated by Jasper Frederickson • view change