

Process for Bounced Emails from Parents

There is an issue when email communication to parents come back with a bounced status saying that the user email address was rejected or not found. This is due to the email address being incorrect or outdated. In this case for new students, please contact reception or for existing students please contact the college registrar and inform them on the parent details so they can get in contact with them and update the correct email address to Synergetic.