

WIFI Card

If a wifi card issue discovered in a device and it is sent away for repair HP will ask for a wifi component test this can be done by following the directions below:

1. Turn on the computer.
2. Turn on the computer and immediately press Esc repeatedly, about once every second. When the menu appears, press the F2 key.
3. In the Main menu, select **Component Tests**.
4. In the Component Tests menu, select **Networks**.
5. Select **Wireless**.
6. Click **Run once** to start the test.
7. When the test is finished, the results display.

If the test result is **FAIL**, write down the failure ID (24-digit code). The information is also available in **Test Logs** on the main menu.